



CENTER FOR
SIGHT & HEARING



ANNUAL REPORT 2021



Message

FROM THE PRESIDENT

Like the rest of the world in July 2020, we were recovering from the pandemic business disruption.

In order to safely see our patients again, we established strict protocols for physical distancing, sanitation, patient flow, and remote work. And so many people with vision or hearing loss exacerbated by isolation came flooding to us.

However, after more than 20 years at the Center, Dr. Jon Russell, OD, retired and an ardent search began for a new optometrist who specialized in Low Vision. In April 2021, we welcomed Dr. Amber Naqvi, OD, to the CSH team, and she began seeing patients in June.

Of course, our spring fundraisers were cancelled, but we were able to move the Golf Outing to August 2020, which resulted in two golf outings for the fiscal year! The 16th Annual Gerald Broski Memorial Golf Outing in June 2021 was the highest netting event ever for CSH, and we were able to purchase a visual field analyzer for the Vision Clinic. This instrument provides a peripheral vision assessment and is required by the VA for their patients. With it, we have been able to offer our vision services, in addition to the already established hearing services, to military veterans.

All in all, it was a year with many ups and downs, but I was continuously impressed with the staff at the Center. Even though we faced new challenges, our team stuck together to keep our patients, visitors, and each other, safe and healthy as we delivered the specialized care for which we are known.

Looking forward to Fiscal Year 2022, we anticipate great new opportunities with our low vision programs, the return of in-person gatherings for our support and social groups, and the continued success of the hearing clinic.

We have also successfully met the goals and objectives established in the Board of Director's 2016 five-year strategic plan, and we are preparing a new vision and future direction for CSH. More to come!


Maureen Mall



Welcome

DR. NAQVI

Dr. Amber Naqvi joined the Center in April of 2021 to expand services to Low Vision patients and educate communities on the dangers of Ocular Disease.

Education

- New England College of Optometry - Doctor of Optometry, 2016
- New England College of Optometry - Bachelor of Science Optometric Sciences, 2016

Philosophy of Care

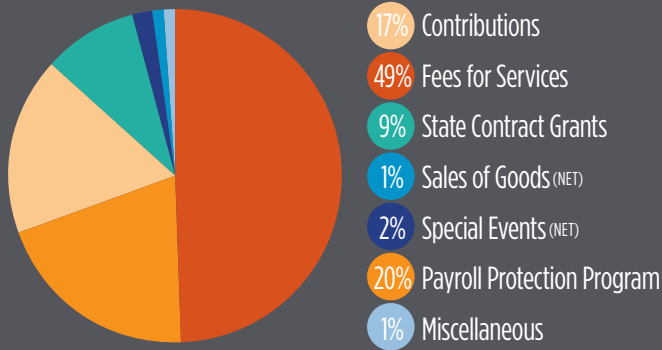
Finding meaningful work is difficult. I feel very blessed to have chosen my field. Optometry allows me to make a difference in the lives of others by immediately helping patients with glasses, contacts, low vision aids, vision rehabilitation, and/or medical therapy. I love interacting with my patients whether I am seeing them for the first time or following up for a yearly eye exam.

When working with World Without Barriers, I came across a young child who was born premature and developed ocular albinism. This meant that her vision was greatly reduced – effectively making her a low vision patient. She started her eye exam as a timid and frightened girl. It was difficult for her to navigate her world without her father's voice guiding her. I introduced her to various devices, and we practiced a few low vision techniques. As we trained with these devices, her confidence grew. My time with her was limited and soon I was on to my next patient. However, when I saw her again during our next visit, she was able to walk on her own – her father smiled proudly and walked behind her.

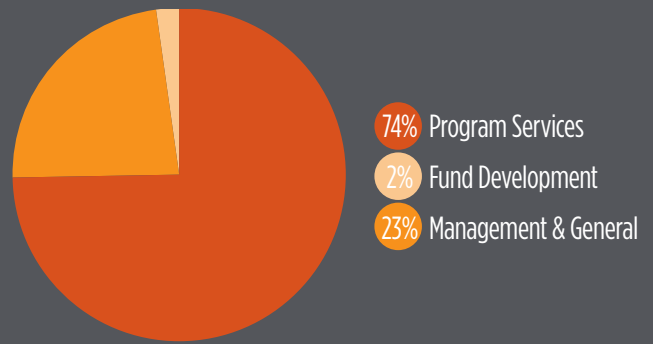
Contact Dr. Naqvi at anaqvi@cshni.org to schedule an appointment.

THE Year IN REVIEW

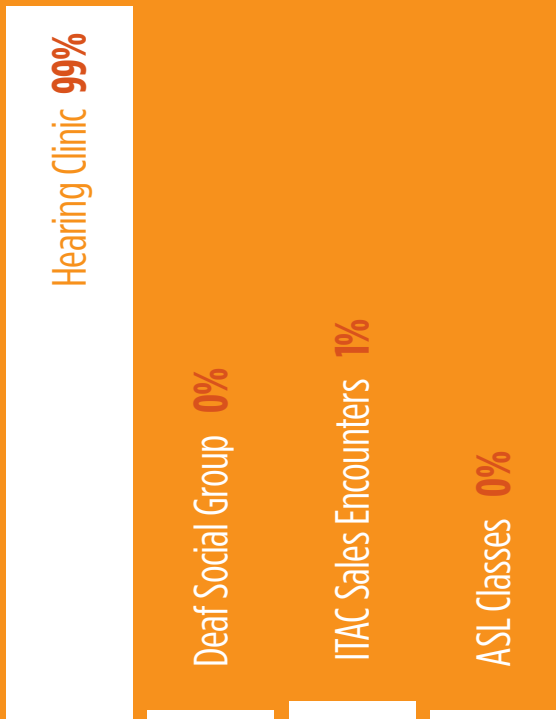
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EXPENSES



Hearing SERVICES



Vision SERVICES





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Dr. Amber Naqvi
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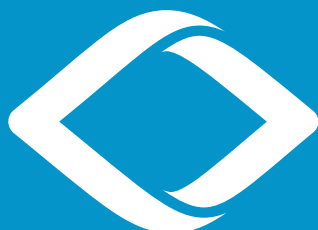
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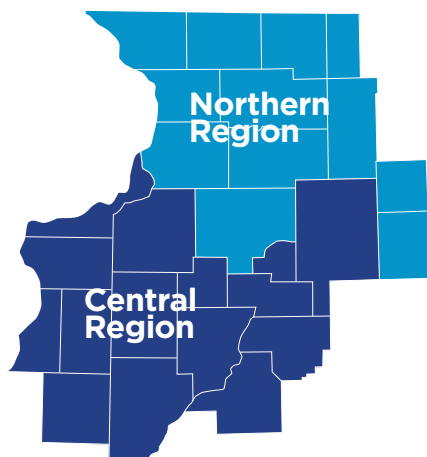
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